Towards a community-centric approach to designing institutional support for open science

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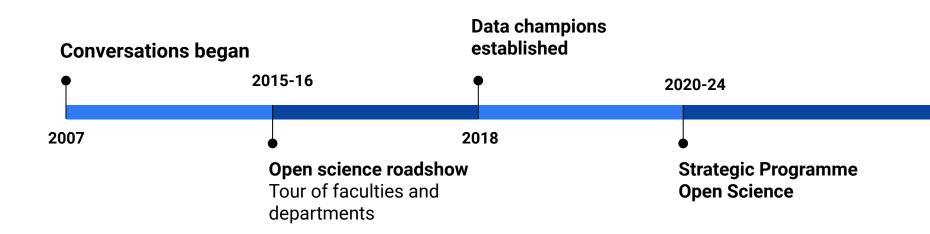
The Technical University of Delft

- 6000+ personnel
 - ~1100 FTE Faculty
 - ~2000 PhD candidates
 - ~1100 FTE other scientific staff
- 8 Faculties:
 - 4 x Engineering (Aerospace; Civil; Electronic, maths & computation; Maritime, mechanical & materials)
 - **2 x Design** (Architecture & Built Environment; Industrial design engineering)
 - 2 x Science (Applied Sciences; Technology, Policy & Management
- 44 departments

TU Delft campus photo by TU Delft, reused under CC-BY-NC-ND 2.0

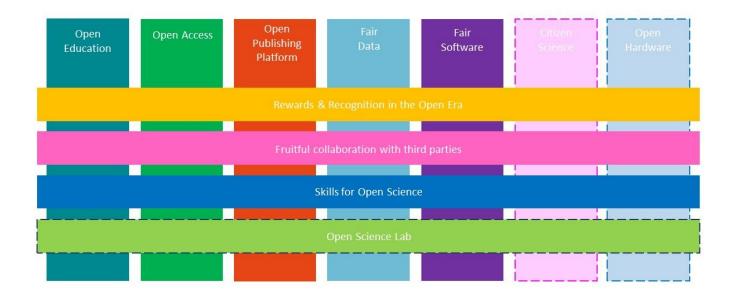


A brief history of Open Science at TU Delft





Open Science Strategic Programme 2020-24



Haslinger, I. M. (2019). TU Delft Strategic Plan Open Science 2020–2024. https://doi.org/10.4233/uuid:f2faff07-408f-4cec-bd87-0919c9e4c26f



Programme outputs

Together with:

- ICT
- Research integrity & ethics
- Legal
- HR
- Communications
- Graduate school
- Faculty staff

- Processes
 - Policies & guidelines
 - Training
- Organisation Structure
 - Support personnel
 - Partnerships
- Technology
 - Infrastructures (tool, platforms & networks)
 - Services
- Information
 - Know-how & resources
 - Research
 - (success) stories

Example 1: Policies

- Open Access
 - Also funders' mandate and national developments
- Faculty-specific research data policy
- Research software policy
- Open Education Resource Policy (coming soon)

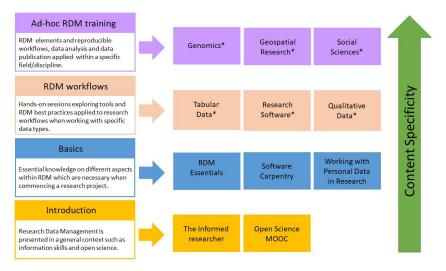




Example 2: Training

- Software & Data Carpentries
 Workshops
- Research Data Management:
 - Faculty-specific training
 - Research Data Management 101
- Open Science MOOC
- Informed researcher
- Open hardware mentorship programme

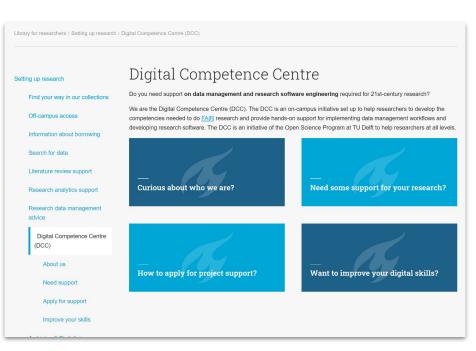
Vision for RD & Software Management training – TU Delft Library





Example 3: Support personnel

- (Faculty Data Stewards)
- Digital Competence Center (DCC)
- <u>Copyright Helpdesk</u>
- Publishing Team



Challenges & Opportunities



"Lack of awareness"?

- How do we know how much awareness there is currently?
- What type(s) of engagement are we looking for?
- Who should be aware, and to what extent?
- Where do they usually get their information from?
- What is our goal, and how do we know if we have reached it?



"This project 'You share, we take care' sounds like a good idea... I think my colleagues will be interested to join as well. Would it be possible to get some additional info?"

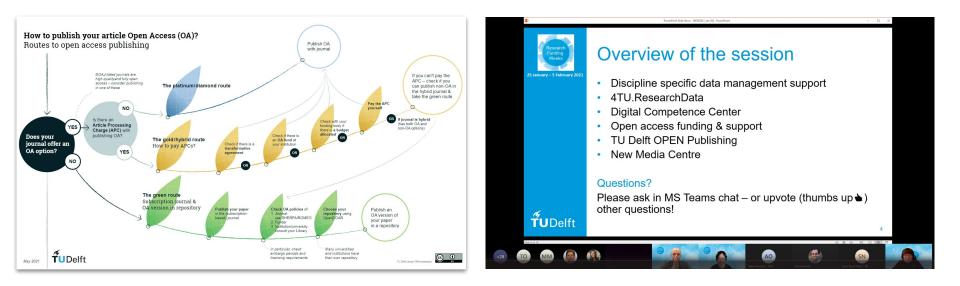
Researcher, Faculty of Civil Engineering and Geosciences

"It was clear that the process is new - sometimes it takes 3-4 emails before there's an actual answer."

Student assistant, Faculty of Aerospace Engineering



Make it easy to be open





"Writing and publishing papers is still the most important it's hard to find time to tidy up code and share software."

Final year PhD candidate, Faculty of Aerospace Engineering

"Our dean just started and at the moment she is very busy with education arrangements for the next academic year."

Faculty secretary



Influencing leadership







Jan-Dirk Jansen Dean, the Faculty of Civil Engineering and Geosciences

OS Programme Steering Committee

Franklin van der Hoeven Director of Research, Faculty of Architecture and the Built Environment

OS Programme Manager

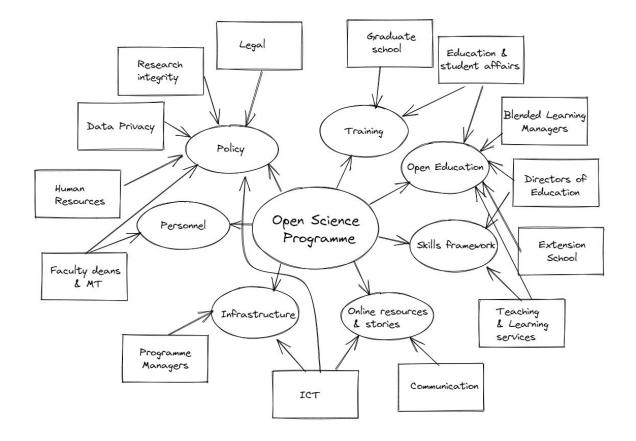
Rob Mudde Vice Rector Magnificus/ Vice-President Education

OS Programme Portfolio Holder



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Support & equip change managers



TUDelft

Support & equip change managers

"The news bulletin could then focus on a particular topic and also tie it back to the developments at the national (maybe international) level."

Faculty secretary

"... they publish monographs (books), which may not be covered by the Taverne amendment."

Data steward



"I strongly believe that democratization of knowledge is a key enabler for empowerment development. However, some of the forefront scientific production remains inaccessible to many worldwide. That must change. Open science has the power to change it."

Juan Carlo Intriago Zambrano Open Science Community Delft member and TU Delft Global Fellow, Faculty of Civil Engineering and Geosciences



Co-create open initiatives & tools



osc-delft.github.io | @OSCDelft startyourosc.com



Anton Akhmerov @AkhmerovAnton

Thanks to the new policy (tudelft.nl/2021/library/r...), any @tudelft employee may author open source research software without red tape. Excited to do so legally :)

It was a long road—my personal involvement in discussions started in July 2015 with an email to our legal office.



Sharing research software for maximum impact \mathscr{O} tudelft.nl

10:15 PM · Apr 7, 2021 · Twitter Web App

21 Retweets 6 Quote Tweets 75 Likes



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Recognise & rewards efforts towards open

Author Spotlight: Co education in the Net Posted on March 30, 2021		Recent Comments
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builb by eragon, Data by arjuazka, code by ProSymbols, people by Humantech, Brain by Sergey Demushkin, write by hayatstudio10, all from the Noun Project



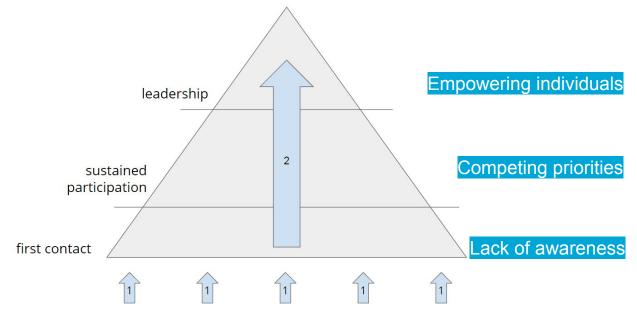
Putting it together



Building an architecture for participation

Design principles:

- Tailored
- Rewarding -> Sustainable





Open Science Community Engagement Strategy



Cabunoc Mayes, Abigail. (2020, May). Work Open Lead Open. Zenodo. http://doi.org/10.5281/zenodo.3834847



Future plans

- Service optimisation
- Discipline-specific engagement
- Recognition & rewards
- Impact valuation



Thank you!

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openworking.wordpress.com

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